AMITY
Software

SAP SUPPORT & MAINTENANCE SERVICES

CMMI DEV | ML 5 APPRAISED
Appraisal # 63344 | Exp. Feb 28, 2026

ISO 20000
International Organization for Standardization

ISO 27001
Information Security Management
Certified

NASSCOM MEMBER

www.AmitySoftware.com

SAP SUPPORT & MAINTENANCE SERVICES

Choosing a SAP support & maintenance partner could differentiate your success and progress in greater SAP adaptation of the organisation & deriving ever increasing value from your investment. Cost of support though relevant may deprive you of the value that a service partner brings on-board. Amity Software knows that SAP solutions need to be made simple for the complex & ever-changing business scenarios. Amity uses a robust workflow-based portal that tracks & accelerates the digital transformation of your business. Support by Amity SAP team will assure you of an uninterrupted environment with SAP solutions.

Offshore Shared Support Model	Customer Centric	Deep Understanding of SAP and business processes

BUILD YOUR SUCCESS STORY
with AMITY's SAP SUPPORT

◆ Amity will ease your transition to becoming an intelligent business by identifying, optimising, and utilising methods to achieve the best results.

◆ Whatever may be the deployment scenarios you use; our support team creates an end-to-end experience for smooth and unhindered working.

◆ Amity's value-based methodology for improved efficiency of the solution through benchmarks, best practices, actions, and recommendations.

AMITY SAP
SUPPORT SERVICES

We offer tailor-made support services

CONSULTING

- System health check
- Function & technical audit
- Security & risk assessment
- Strategy workshops
- Cloud migration assessment

SUPPORT MANAGEMENT

- Global delivery centre
- 24x7 support system
- 99.5% SLA management
- CMMI Level 5 quality parameters
- In house server for solution quality & knowledge management

CENTRE OF EXCELLENCE

- Capabilities in ECC & S/4 HANA up to version 1909
- Consultants with expertise of wide range of industries
- Competencies in core & advanced modules
- SAP value-added reseller
- Supporting customers in over 10 countries

WHY AMITY ?

SAP

CUSTOMER CENTRIC

RESULT-DRIVEN OUTCOMES

END-TO-END CAPABILITIES

DEDICATED SUPPORT MANAGER FOR EACH ORGANISATION

CUSTOMISED SUPPORT PACKAGES

100% CUSTOMER SUCCESS RATE

Amity Software Limited is a CMMI DEV 5, ISO 20000-1:2011, ISO 27001:2013, and ISO 9001:2015 certified company and is a leading SAP implementation company. Amity consultants have over 200 man years experience in implementing SAP products, providing uncomplicated upgrade and support, and migration. We understand that the business environment is complex, is highly commoditised but what keeps us a step ahead of others is our customer-centric approach. The only thing we keep at the top is to deliver results for your business.

Our Offices

AMITY Software

INDIA

B-16 Sector 63,
Noida 201307, India

+91 (120) 430 5000

sales@AmitySoftware.com

AFRICA

P.O.Box 489-00623,
67 Muthithi Road,
Westlands, Nairobi, Kenya

+254 20 374 2063

sales@AmitySoftware.com